



Proudly Serving Palm Beach, Martin, Okeechobee, St. Lucie, and Indian River counties

Organizational Information and Impact of Efforts

FY 2025-2026

Overview: Health Council of Southeast Florida

Andrea Stephenson Royster, MBA, MHS, FACHE
Chief Executive Officer

Health Council of Southeast Florida

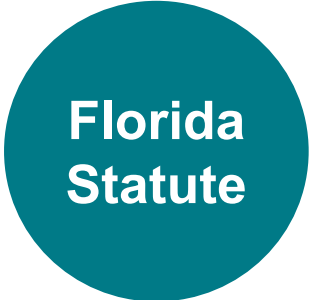
Who We Are



One of 11 in Florida
Regional
Coordinate with state



Palm Beach
Indian River
Martin
St. Lucie
Okeechobee



Established
Defined
Core Responsibilities

Statutory Mandates

- Monitor the onsite construction progress of any certificate-of-need (CON) projects
- Conduct public hearings
- Collect data & conduct analyses related to health needs
- Advise & assist local governments with health plan elements
- Monitor & assess needs of medically indigent and other underserved populations
- Planning for services & supports for those living with HIV
- Provide technical assistance to local governments and regional planning councils

Board of Directors

- Board composition is defined in statute and includes:
 - Healthcare providers
 - Healthcare purchasers
 - Healthcare consumers
- Appointed by the respective Board of County Commissioners
- Board members serve two-year terms, in accordance with the bylaws, and may continue to be reappointed



Board of Directors 2025- 2026



Christine Bishop, OD
Chair



Elisabeth "Lissa" Franklin
Vice Chair



Jackalyn Fignar
RN, MBA, NHA
Secretary



Marnie Ritchie-Poncy
Esq., RN
Past Chair



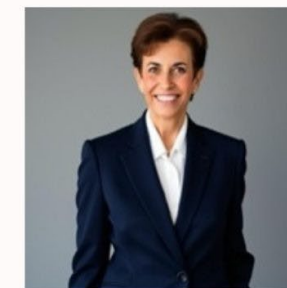
Teena White
APRN, DNP
Board Member



Lisa Hatch
Board Member



Alyn Casal-Fernandez
MD, MPH, CMQ
Board Member



Alina Alonso, MD
Board Member



Nikole Helvey, MS, HSA,
PMP, FCCM
Board Member

HCSEF Mission & Vision

Our Mission

- We exist to improve the health and wellbeing of the residents in our service area by mitigating barriers to accessing health and human services and addressing issues related to cost and quality.

Our Vision

- The Health Council of Southeast Florida is the region's leading advocate for optimal access to health care through using our collective knowledge, experience, and commitment in health planning, research, and program development.

Operational Insights & Strategic Thrusts

Anil Pandya, MPH
Chief Operating Officer

Strategic Thrusts

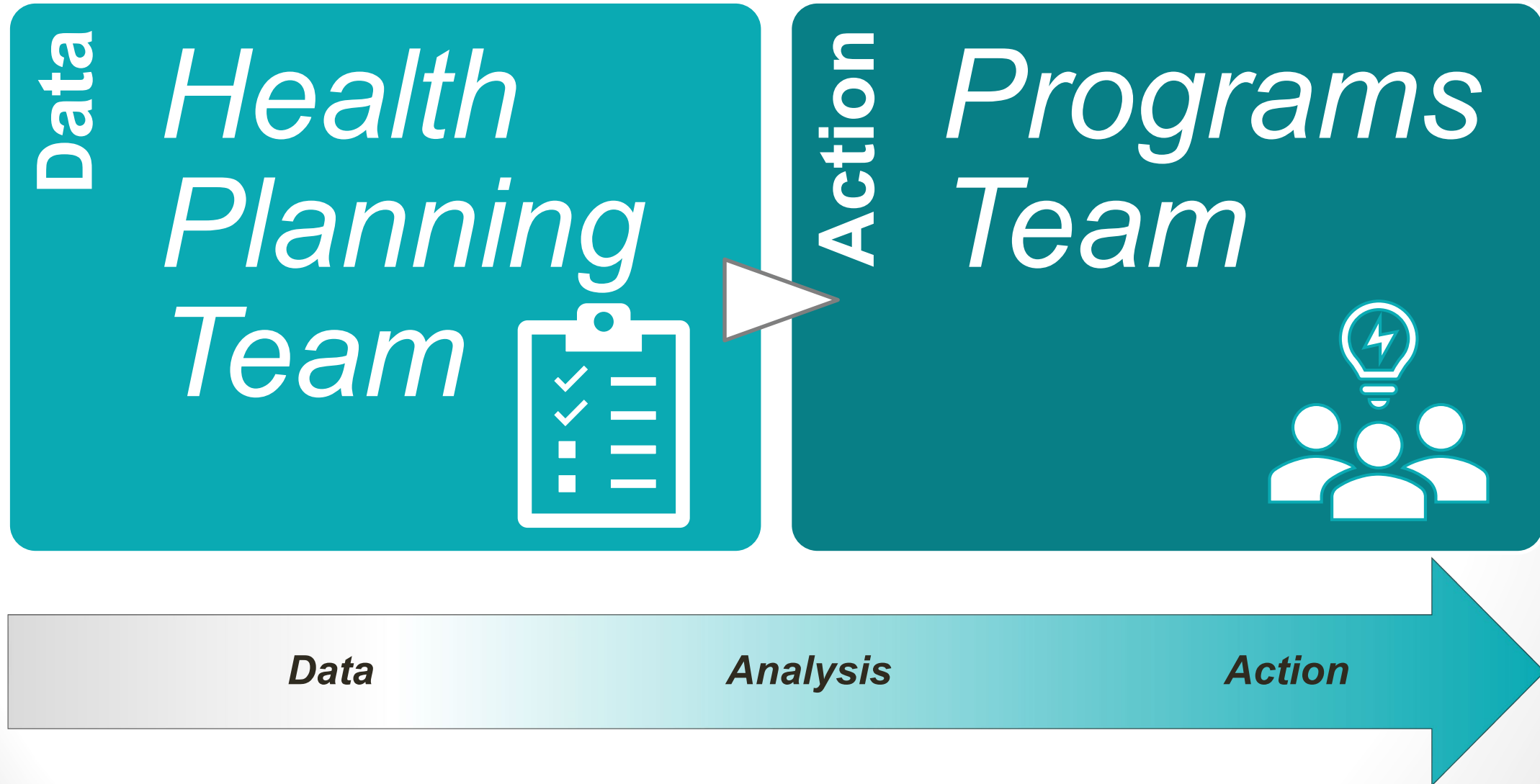
How We Serve:

- Innovating to meet evolving needs
 - Facilitating assessments and other planning efforts providing insight on the barriers, challenges, and opportunities.
 - Addressing gaps through direct services

Pillars of Focus:

- Infrastructure
- Community Health Improvement
- Access to Care
- Education
- Capacity Building/Technical Assistance
- Critical Health Focus Area(s)

HCSEF's Approach: Data to Action



Efforts & Initiatives

- HIV Education & Prevention
- Services & Supports for Persons Living with HIV/AIDS
- Overdose Data to Action (OD2A)
- Navigation & Access to Coverage
- Community Health Advocates
- Health Literacy
- Statewide Early Care & Education (ECE) Program for Healthy Living
- Health Planning & Assessments
- Capacity Building & Technical Assistance
- Coalition Management & Administration
- Data Gathering & Analyses
- Evaluation of Programs & Services
- GIS Mapping
- Program & Project Management Community Engagement

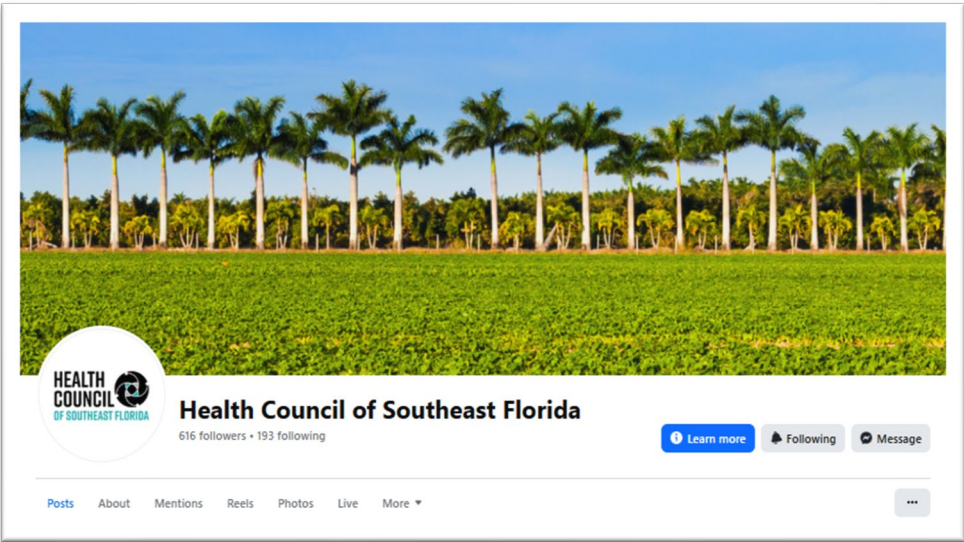
Website and Social Media



<https://www.hcsef.org>



[@hcsef](https://twitter.com/hcsef)



www.facebook.com/healthcouncilofsoutheastflorida



[@hcsefflorida](https://www.instagram.com/hcsefflorida)

Health Planning

Emily Carmichael, MPH
Director of Health Planning

HCSEF's Health Planning Department

Quantitative data collection and analysis: Using data and statistics to depict community health

Qualitative data collection and analysis: Insights from residents, local leaders, and other stakeholders

Sharing data to inform action: reports, infographics, presentations, and more to make data useful for the community

Planning and implementation of **conferences and events** that work to improve public health and support the public health workforce

Coalition-building and advisory council facilitation

Community health improvement plan development and facilitation of implementation

Overview of Health Planning

Facilitation and Development of Community Health Assessments & Improvement Plans

- County-level community health assessments
- Hospital community health needs assessments
- Topic-based/local assessments (Palm Beach County HIV Needs Assessment, Riviera Beach Community Health Assessment, etc.)

Program Facilitation

- Florida Go NAPSACC (www.floridagonapsacc.com)
- Area 15 HIV Consortium (www.area15cpn.org)
- Florida Asthma Coalition (<https://floridaasthmacoalition.com/>)

Public Health Event Planning & Implementation

- Symposiums and summits
- Public Health Workforce Development events (Palm Beach, St. Lucie, and Okeechobee counties)

Nursing Home Utilization Reporting

- Regional reporting for AHCA

Ad Hoc Projects

- T. Leroy Jefferson Medical Society Survey Analysis and Reporting
- And more!

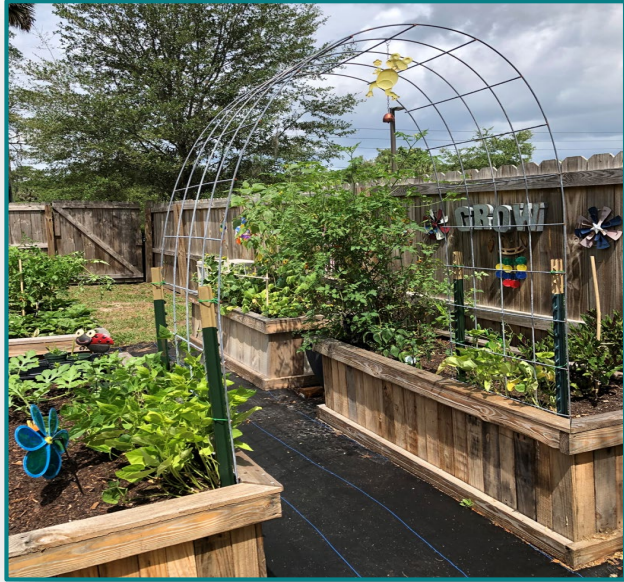


- HCSEF is the state lead for **Go NAPSACC (GNS) in Florida (known as Let's Be HEROes)**.
- **Go NAPSACC** is an evidence-based, online platform **to help childcare programs improve the health of young children** through practices, policies, and environmental changes.
- **Let's Be HEROes** is a coordinated program in FL that utilizes a **statewide Technical Assistant network** to increase the number of programs who use GNS, all in an effort to promote healthy behaviors and improve whole child health and wellbeing.
- Currently, there are **94 TAs** covering **63 counties** in FL, and **31 of the 33 rural counties**. HCSEF provides TA to childcare programs without an assigned TA.



- Over the last year, **20 childcare programs** have registered with Go NAPSACC in FL, reaching **2,387 children** in the state.
- Since 2020, **396 childcare programs** have registered, reaching **54,805 children** in the state.

Florida Go NAPSACC in Action



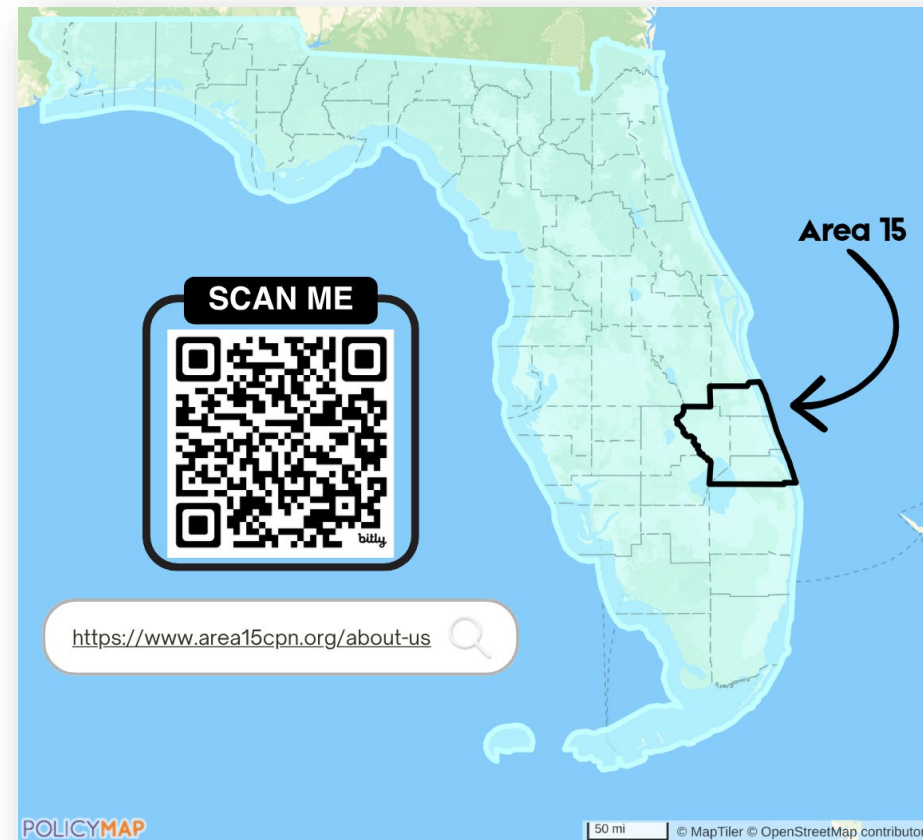
Success story from the field: “A child care home program in Pinellas County used GNS to create screen time, breast feeding, physical activity policies and increase water access... I love learning from my colleagues' success when supporting ECE programs and the stories of providers leading the way to make their programs better!” – TA Consultant in Florida



Area 15 HIV Consortium



- The **Area 15 HIV/AIDS Comprehensive Planning Network (CPN)** brings together providers, support service organizations, and community members to strengthen and coordinate services for people living with and affected by HIV in the Treasure Coast.
- **The CPN consists of:**
 - 40 current (or prospective) members
 - Representation from 10 unique organizations and community members
 - 5 committees that meet monthly or bi-monthly
- **HCSEF's role** includes program planning, evaluation, meeting coordination, member recruitment, and community engagement across Indian River, Martin, St. Lucie, and Okeechobee counties.
- HCSEF also maintains the consortium's website and facilitates needs assessments for the Area.



Scan the QR code to learn more about the Area 15 HIV/AIDS Comprehensive Planning Network (CPN)!



Area 15 HIV Consortium

- HCSEF also facilitates the local HIV Needs Assessment process, which includes combining community feedback and local data to better understand HIV prevention, treatment, and support needs across Indian River, Martin, Okeechobee, and St. Lucie Counties.
- Assessment activities completed and underway by HCSEF include:

Synthesizing and Analyzing Secondary Data

Testing

Diagnoses

Treatment

Mortality

Collecting Resident Surveys

200+ surveys

25+ community outreach events

9 partner sites

Interviewing Key Informants

5 community leaders

Opportunity to hear from local leaders

Topics covered: needed services, barriers, local solutions, and lessons learned

Hosting Community Focus Groups

Planning in progress for Summer 2026 sessions

Opportunity to hear resident feedback and stories

Florida Asthma Coalition



- **The Florida Asthma Coalition (FAC)** is a statewide coalition with 300+ members who are working to reduce the burden of asthma through education, partnerships, and community-level action
- **HCSEF's** role includes:
 - Convening **workgroups** to advance efforts in various settings:
 - Schools and Childcare Workgroup
 - Hospitals Workgroup
 - Environmental Workgroup
 - Providers Workgroup
 - Summit Planning Committee
 - Planning and managing **Asthma-Friendly recognition programs**:
 - Asthma-Friendly Schools
 - Asthma Friendly Childcare Centers
 - Asthma-Friendly Hospitals
 - Asthma-Friendly Providers
 - Asthma Friendly Pharmacies
 - Maintaining a **website** and **social media channels** to promote resources, events, and coalition activities
 - Plan and implement an **annual Summit** to foster cross-sector collaboration and education



Scan the QR code to learn more
(floridaasthmacoalition.com)

FAC MISSION: *Reduce the burden of asthma through awareness, prevention, education, management, and policy change at the community level.*

FAC VISION: *Floridians with asthma will achieve optimal health and quality of life.*

2026 FAC Annual Summit

Shifting Winds in Asthma Care: Adapting, Advancing, Aligning

The Florida Asthma Coalition (FAC) invites you to this FREE, in-person summit — an excellent opportunity to learn from experts working to improve asthma outcomes across Florida, connect with peers, and explore strategies to support people living with asthma.

WORKGROUP PLANNING SESSION

- Thursday, July 23, 2026
- Opportunity for workgroups to review progress, discuss opportunities in the field, and set goals for statewide, collaborative efforts
- Networking opportunities

MAIN SUMMIT

- Friday, July 24, 2026 | 8:30 AM – 4:30 PM
- Lakeland Regional Health, Hollis Cancer Center, Lakeland, FL
- Keynote & expert speaker presentations
- Exhibitor hall & networking
- Continuing Education credits available
- Complimentary breakfast, lunch & afternoon snacks



Register by July 10, 2026!
Scan the QR code or visit
surveymonkey.com/r/FAC26Reg

Full agenda: floridaasthmacoalition.com



Photo from the last FAC Summit



Shifting Winds in Asthma Care: Adapting, Advancing, Aligning

2026 Florida Asthma Coalition IN-PERSON SUMMIT

**July 24th, 2026**
8:30 AM - 4:30 PM EST

**Lakeland Regional Health**
North Campus
Hollis Cancer Center
3525 Lakeland Hills Blvd
Lakeland, FL, 33805

Driving Instructions: From I-4, take Exit 33, turn onto Lake Crago Dr, park, and follow the walkway to enter the building through the Campisi Auditorium Entrance.

SCAN ME

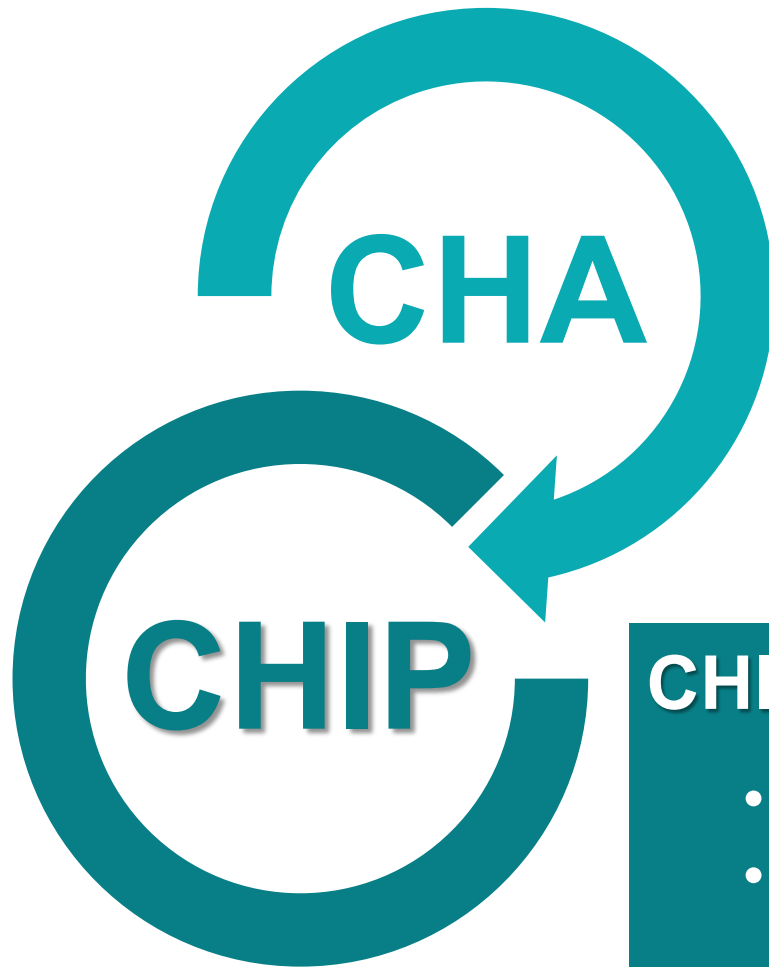


Registration is free!
<https://www.surveymonkey.com/r/FAC26Reg>

**Questions?**
Info@FloridaAsthmaCoalition.com

**Visit our website for the latest updates!**
<https://floridaasthmacoalition.com/annual-summit/>

Data to Action



CHA: Data collection and analysis

- Primary data from the community and organizations
- Secondary data related to health outcomes and factors that impact health

CHIP: Action Cycle

- Identifying Strategic Issues
- Developing Objectives, Goals, Strategies, Activities, Action Steps, and identifying key partners to drive change

Community Health Planning

ASSESS — Community Health Assessments (CHAs)

01
Partner
Mobilization
Map and convene cross-sector partners who live and/or work in the community

02
Shared
Community
Vision
Facilitate discussions to align on a unifying vision and guiding principles

03
Advisory Council
Meetings
Standing meetings allows collaboration, findings to be reviewed, and ensures community accountability

04
Mixed-Methods
Data
Collect and analyze primary and secondary data for a comprehensive look at the community

05
Triangulation &
Synthesis
Cross-reference quantitative, qualitative, and lived-experience data to select themes

06
Findings &
Dissemination
Publish Community Health Assessment Report

Current year sites: Indian River County • Martin County • Lakeside Medical Center • Riviera Beach • Palm Beach (HIV)

IMPROVE — Community Health Improvement Plans (CHIPs)

01
Issue Prioritization
Start with priority areas determined by the CHA

02
Root Cause Analysis
Examine structural drivers and key factors that contribute to the community's health problems

03
Goals, Strategies &
Measurable Objectives
Develop goals, objectives, strategies, and activities that will guide implementation efforts

04
Implementation
Collaborative effort to make impactful change based on the CHA data and CHIP Development process

Current year sites: Martin County • Okeechobee County • Palm Beach County • St. Lucie County

So far this year: 10+ focus groups conducted 20+ key informant interviews 300+ residents engaged

Health Planning Contact Information

Emily Carmichael, MPH

emcarmichael@hcsef.org

or

planning@hcsef.org

Phone: 561-844-4220, ext. 2800 or 2900



Community Health Advocacy: Our Framework for Program Implementation

Marsharee Chronicle, MSW
Director of Programs

Community Health Workers/Advocates



A Community Health Advocate is a *frontline health employee who is a trusted member of the community they serve.*

CHW Training



- 30-hour CHW core competency training
 - Communication and education
 - Foundations of health
 - Professional responsibility
 - Resources
 - Advocacy
- 10+ hours of specialized training, focusing on:
 - Chronic disease
 - Motivational Interviewing
 - Trauma Informed Care
 - Opioids and substance use
 - HIV testing, prevention education, and case management



HCSEF is an
FCB-Approved
CCHW Training Provider

3 Pillars of HCSEF's CHA Model

01

**We go
where the
people are.**

02

**We
minimize
barriers.**

03

**We value
lived
experience.**

Pillar 1: We Go Where the People Are

Place-based engagement & outreach:

Housing developments

Libraries

Senior centers

Hospitals

Local businesses (barbershops, salons)

Healthcare centers

Churches & faith-based entities

Community-based organizations

Other (informal gatherings)



CHA at Delray Medical Center

Pillar 2: We Minimize Barriers

CHAs connect individuals to services:

CHAs are cross-trained to facilitate access to multiple programs and services.

Home visits and telehealth services (as needed)

Transportation assistance

Application assistance for health and social services (SNAP, Medicaid, rent & utilities, etc.)

Linkage and retention to medical care



CHA interacting with community member

Pillar 3: We Value Lived Experience

CHAs are trusted voices in the community:

Our CHAs are multilingual and reflect the communities we serve

Shared language, shared experience, shared demographics

CHAs live and work in the community

CHAs establish trust by maintaining a consistent presence in the communities



CHAs at a health and wellness outreach event in Riviera Beach

HCSEF's CHAs in the Community



CHAs providing opioid overdose awareness education



CHA conducting outreach in the Boynton Beach Mall



CHA offering HIV testing in the community

Focus Areas & Services

Overdose Data
to Action

Navigation &
Access to
Coverage

HIV Prevention,
Services &
Supports

Community &
Place-based
Initiatives

Chronic
Disease
Management

Overdose Data To Action (OD2A)

Ally Chavis, MSW, LCSW
OD2A Program Manager

NOTE: Overdose Data to Action (OD2A) is a national grant program with 100% of its funding from the Centers for Disease Control and Prevention (CDC) of the U.S. and the Department of Health and Human Services (HHS). The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by CDC/HHS, or the U.S. Government.

Overdose Data to Action

- Overdose Data to Action (OD2A) is a national initiative funded by CDC
 - HCSEF is a sub-recipient under the **PBC DOH**
 - Lead agency for all community-based overdose prevention strategies
 - 8+ funded partners across multiple sectors; partnerships evolve with needs
- HCSEF works with PBC DOH and helps guide overdose response strategy
 - Utilizes **data-driven strategies** —> Implement **effective public health interventions**
 - Identifies and manages **strategic partnerships** to address OD2A priorities
 - Directly implements prevention services
 - Community Health Advocate model
- An **evolving epidemic**, requiring a **multifaceted** and **adaptive** response
 - Emerging substances
 - Changing populations of focus
 - Environmental, social and legislative changes

Overdose Prevention Framework

- OD2A prevention services are delivered in 3 primary settings/sectors:
 - **Healthcare**
 - **Public Safety**
 - **Community**
- Key OD2A priority areas include:
 - **Linkages to care**
 - **Provider education and support**
 - **Risk reduction**
 - **Stigma reduction**
- **Drug Product/Paraphernalia Testing**
 - Partnering with Rebel Recovery and UNC to obtain and test samples
 - Allows for timely surveillance of current drug supply
 - Provides access to hyper-local data
 - 574 samples collected to date, testing and data analysis in progress

A Collaborative Approach: Y3 OD2A Partners



- Health Care District of Palm Beach County
- Lake Okeechobee Rural Health Network
- Living Skills in the Schools
- Palm Beach County Behavioral Health Coalition
- Palm Beach County Fire Rescue
- Palm Beach County Medical Society Services
- Rebel Recovery
- Trinity Counseling Center



OD2A Outreach Venues

- Parks
- Churches
- Convenience Stores
- Barber Shops
- Community Centers
- Public Parks
- Meal Distribution Centers
- Libraries
- Municipal Facilities
- Senior Centers
- Laundromats
- Homeless Shelters
- Apartment Complexes
- Grocery Stores
- Shopping Centers
- Mandala Healing Center
- All 4 Recovery Community HUBs in Belle Glade, Lake Worth, Delray, and Riviera



OD2A CHAs in the Community



- National Prescription Drug Take Back Day (October 25, 2025 and April 25, 2026)
- Overdose Awareness Event at Rebel Recovery (August 29, 2025)
- OD2A Presentation at Lindsey Davis Senior Community Center (September 11, 2025)
- Riviera Beach Recovery HUB Grand Opening (March 31, 2026)
- Presentation: Opioid Awareness for Community Members at Riviera Beach Library (May 11, 2026)
- Revive Awareness Day (June 6, 2026)

OD2A Impact

Total Community Outreach & Distribution

14,741
Outreaches

874
Narcan doses

321
Fentanyl test strips

17
Targeted regional zip
codes in West Palm
Beach, Riviera Beach,
Lake Worth, Boynton
Beach, and Delray Beach

399
Referrals for SUD,
community-based
services, and/or other
support services

OD2A Contact Information

Ally Chavis, MSW, LCSW

achavis@hcsef.org

561-844-4220 x 4500 or
561-545-4726

Covering Florida Navigator Program Navigation & Access to Coverage

Nicola Chung, BHS, CCHW

Community Health Program Manager | Licensed Navigator

NOTE: Disclaimer: This program is supported by the Centers for Medicare & Medicaid Services (CMS) of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling \$1,379,250, with 100 percent funded by CMS/HHS. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, CMS/HHS, or the U.S. Government.

Covering Florida Navigator Program – Health Insurance Navigation

- Funded by CMS, via the **University of South Florida** for all 67 counties in FL
- Supports **health access** by navigating residents/consumers through the Health Insurance Marketplace
- Navigators are licensed, certified, vetted and received extensive training by CMS
 - Staffing is based on Community Health Advocate model
- Covering Florida's Licensed Navigators offer FREE, impartial, and unbiased assistance.
- Key activities include outreach, education (including “coverage to care”), 1:1 enrollment and post-enrollment assistance.
- Partnering with LORHN to maximize impact and reach within the rural areas
- Navigators can be reached by booking an appointment online at [Schedule My Appointment](#)
- Services are provided in the office, at community-based sites, or by phone/virtual



Navigator Services

- Navigators offer FREE health education presentations to organizations and/or consumers, i.e. Coverage to Care – Roadmap to Better Care
- Navigators assist with understanding insurance terms, such as premium, deductible, copay, co-insurance, and out-of-pocket maximum.
- Provide an explanation of the various health coverage options
 - Health Insurance Marketplace
 - Florida Medicaid
 - Florida CHIP
- Assist consumers with creating or updating consumers account on www.healthcare.gov
- Help with sorting, reviewing and enrollment into Qualified Health Plans (QHP)
- Navigate post-enrollment situations – complex cases, etc.
- Navigators' services are offered in multiple languages (English, Spanish, Haitian Creole, etc.)
- Services are provided during Open Enrollment Period and throughout the year, during the Special Enrollment Period (SEP) based on eligibility.

Special Enrollment Period is Now!

Special Enrollment Period (SEP) allows eligible individuals to enroll in or change their health insurance plan outside of the annual Open Enrollment Period.

If someone has certain qualifying life events, such as income changes, they can apply for health insurance during the SEP.

Covering Florida's Licensed Navigators offer FREE, impartial, and unbiased assistance.

There's still time to get health coverage for 2026 if you have life changes.

MISSED OUT ON GETTING HEALTH COVERAGE DURING THE OPEN ENROLLMENT PERIOD?

YOU MAY QUALIFY FOR A SPECIAL ENROLLMENT PERIOD



Qualifying Life Events for Special Enrollment

- Change of income
- Change in family relations (i.e. marriage, divorce, pregnancy)
- Change in citizenship or immigration status
- Moved from another state
- Change in student status
- Release from incarceration



Our team of Licensed Navigators can help with Health Insurance Marketplace Coverage, Medicaid & Children's Health Insurance Program



Scan the QR code to schedule a meeting with a Licensed Navigator

BOOK NOW



- Disclaimer: This program is supported by the Centers for Medicare & Medicaid Services (CMS) of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling \$1,379,250, with
- 100 percent funded by CMS/HHS. The contents are those of the author(s) and do not necessarily represent the
- official views of, nor an endorsement by, CMS/HHS, or the U.S. Government.

You have the power to protect your peace of mind.

(561) 844-4220 ext. 1800
Call or Text (561) 440-0164
www.hcsef.org



HEALTH COUNCIL
OF SOUTHEAST FLORIDA
WITH YOU IN HEALTH.

Navigator Locations in PBC

- HCSEF Main Office
- Riviera Beach Library
- Mount Zion Missionary Baptist Church
- Palm Beach County Medical Society Services
- HealthyMe
- Foundcare
- Esperanza Community Center
- Mandala Healing Center
- The Soup Kitchen at Boynton Beach
- Heron Estates Senior Campus
- Belle Glade Library
- Empower Health Center
- Pahokee Housing Authority
- Recovery Community Hub
 - Lake Worth
 - Delray Beach
 - Riviera Beach
 - Belle Glade
- Palm Beach Health Network
 - Good Samaritan Medical Center
 - St. Mary's Medical Center
 - Palm Beach Gardens Medical Center
 - Delray Medical Center
- Pahokee Library
- Tree of Life Resource Center
- BRIDGES at Lake Worth

Navigators in the Community



Connecting with a Navigator

You can Connect with a Navigator by visiting the Covering Florida website to book an appointment with one of the Navigators!

[Schedule My Appointment](#)

HCSEF Navigator Impact

August 2025 – Present

6,857

Estimated consumers
reached via marketing

821

Consumer interactions
during open enrollment

1,451

Consumer interactions

124

Consumer interactions
via outreach during
open enrollment

54

Consumers assisted in
rural communities

292

QHP enrollment during
open enrollment

355

Consumer interactions
via outreach efforts

352

QHP enrollment

1,068

Consumers assisted in
Palm Beach County

Navigation & Access to Coverage Contact Information

Nicola Chung, BHS, CCHW

nchung@hcsef.org

561-440-0164

HIV Prevention, Services & Supports

Ashnika Ali, MBS
Senior Program Manager

Amanda Stevens, BS
Community Health Program Manager

An Integrated Approach to HIV Services

- High-impact HIV Prevention
 - Funded through complimentary CDC & DOH grants
 - Based on Ending the HIV Epidemic (EHE) framework
 - **Diagnose**: early detection through community-based rapid (including self) testing
 - **Treat**: rapid entry to and retention in care, through engagement, referral and linkage
 - **Prevent**: risk-reduction education and supporting biomedical intervention (PrEP/PEP)
 - **Respond**: supporting HIV cluster response efforts
- Services & supports for people with HIV (PWH)
 - Funded through Ryan White Care Act, via PBC Community Services
 - Includes **core medical** and **support** services
 - Early Intervention, Case Management & Psychosocial Support
 - Health Insurance & Medical Transportation Support
 - Specialty Medical Care
 - Improves **access** and **adherence** to care for PWH

Ryan White Collaborations and Partnerships For Health Insurance Navigation Services

- Health Insurance Navigation Services for RW Clients
 - Midway Specialty Care Center
 - Department of Health
 - Palm Beach Health Network Tenet-based hospitals
 - Palm Beach Gardens Medical Center
 - Delray Medical Center
 - Good Samaritan Medical Center
 - St. Mary's Medical Center

Supporting Clients through Florida ADAP Changes

- Discontinuation of the ADAP (AIDS Drug Assistance Program) Premium Plus Program
- Client Enrollment Support
 - Screening clients for other health care coverage options through [healthcare.gov](https://www.healthcare.gov) Window Shopping Tool
 - Client affordability challenges with premium payments
 - Assisting clients with provider referrals for medications and pharmacy assistance program (PAP) applications
 - Connecting clients to RW Specialty Medical Services through Specialty Medical Program

We Go Where the People Are

- Community-based outreach
- Strategic partnerships across sectors
- Embedded staff
- Examples of outreach and service sites
 - Esperanza Community Center
 - Victory City Church
 - Common Grounds
 - Johnny Barbershop
 - Arms of Hope
 - Boynton Beach Soup Kitchen
 - Mt Calvary First Baptist Church
 - Midway Specialty Care
 - Campbell Health Solutions
 - Empower Health



Rapid Entry to Care Partnerships

- **Rapid Entry to Care**
 - Linkage to HIV medical care within 72 hours, both newly and previously diagnosed
 - PrEP/nPEP screening and initiation on-site
 - Integrated Screenings
 - Sexually Transmitted Infections, TB, Hepatitis C, Mpox
- Midway Specialty Care Center
- Empower Healthcare and Mt. Calvary First Baptist Church in South Bay
 - Expand services to the community members out in the Glades



EHE Mobile Unit Partnership

- Partnership with the Palm Beach County Ending the HIV Epidemic (EHE) Program
- Hosted **22** events throughout Palm Beach County.
- Some events include Mt. Zion Missionary Baptist Church Back to School Event, Mt. Calvary First Baptist Church Health and Wellness event with Empower Healthcare, Midway Specialty Care Center and MS2 Foundation Events at Howard Park.



Expanding Access through Integrated Screenings for Hepatitis C and Syphilis

- On March 2, 2026, HCSEF launched FREE rapid screenings for viral Hepatitis C and Syphilis
- To date, CHAs have provided
 - 170 Screenings for viral Hepatitis C
 - 167 Screenings Syphilis
 - YTD Total: 337 rapid integrated screenings for viral Hepatitis C and Syphilis



HCSEF Community Advisory Board: People Who Care

- Provide insights on service sites/new locations for testing
- Feedback on program tools: flyers, video brochures
- Planning and participation of HIV awareness day events
 - National HIV Testing Day Events



HIV Prevention Program Impact

665

HIV tests
conducted

6,790

Clients received
HIV education

27

Community events
hosted

599

Essential support
services referrals
provided

588

PrEP
referrals provided

533

Integrated
screening referrals
provided

40,050

Condoms
distributed

14

Medication
adherence
sessions provided

HIV Prevention, Services & Supports Contact Information

Ashnika Ali and Amanda Stevens

aali@hcsef.org and astevens@hcsef.org

561-323-0459 and 561-323-0381

Community & Place-based Initiatives

Nicola Chung, BHS, CCHW

Community Health Program Manager | Licensed Navigator

Marsharee Chronicle, MSW

Director of Programs

HCSEF in Riviera Beach

February 2025 to February 2026

- HCSEF is one of four collaborative community partners working collectively to improve access to health and human services. Other partners include FoundCare, American Heart Association, and Community Partners
- With complex and multiple factors, residents in 33404 often experience disproportionate challenges with health and quality of life outcomes
- Staffing is based on Community Health Advocate model
- Leverages other complementary initiatives
- Features a closed-loop referral system to maximize efficiency and impact



Services Provided in Riviera Beach



Providing Health Education

- One-on-one and group sessions
- Meeting residents where they are



Conducting Linkage

- Navigate health insurance and systems
- Client and community advocacy

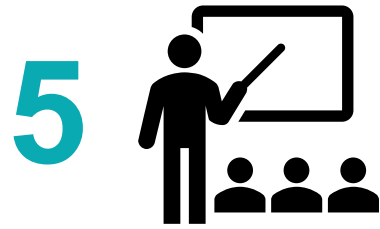


Facilitating Access

- Build and bridge partners and collaborators
- One-on-one help applying for assistance programs
- Close the technology gap



Health Education Workshops



Workshops



*Health Education Workshop
Graduates!*



Graduates



New Partners in Riviera Beach

- HCSEF established partnerships with Mount Zion Missionary Baptist church and the Recovery Community HUB in Riviera Beach. These collaborations show the value of using trusted community relationships to expand outreach, increase engagement, and improve access to services.
- The success of these relationships highlights our ability to create value at multiple levels—serving residents directly while building and sustaining trusted networks that amplify community impact.
- HCSEF coordinated several community events at Mount Zion Church, including a Back-to-School event, Father's Day celebration, health education sessions, and bi-weekly health screenings. HCSEF also provided onsite navigation and application assistance to support community members in accessing needed resources.



CHA at Mount Zion Back to School Event



HCSEF Staff attending the Grand Opening of the Recovery Community HUB in Riviera Beach

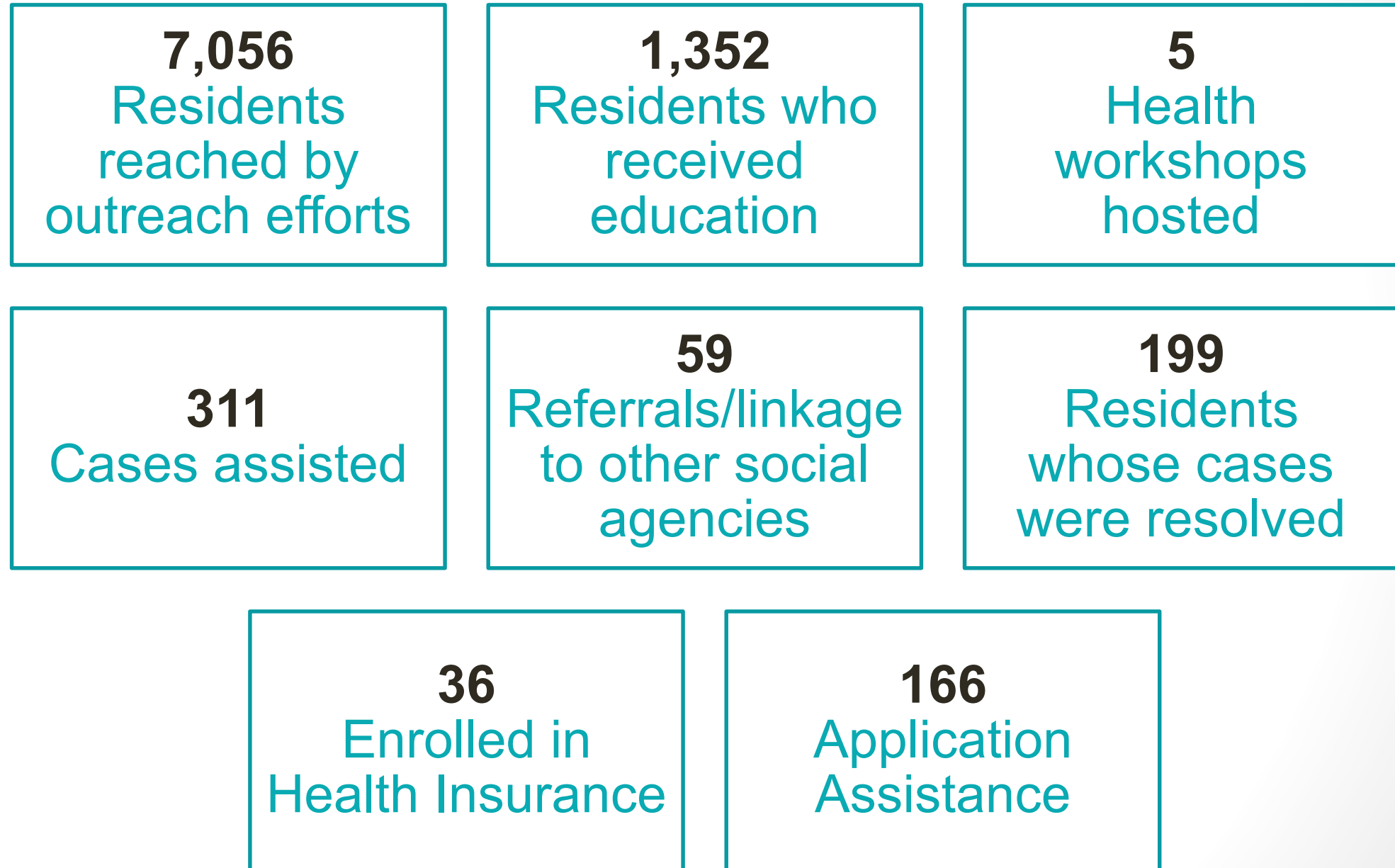
Impact Story in Riviera Beach

HCSEF supported a client in obtaining eye surgery for both eyes, preventing potential blindness. This client was referred to us through Mount Zion Missionary Church. The client was unable to afford the \$3,000 copayment per eye due to financial hardship. Through valued partnerships with a community partner, we were able to assist the client with completing the application for financial assistance and connect the client to receive the service.



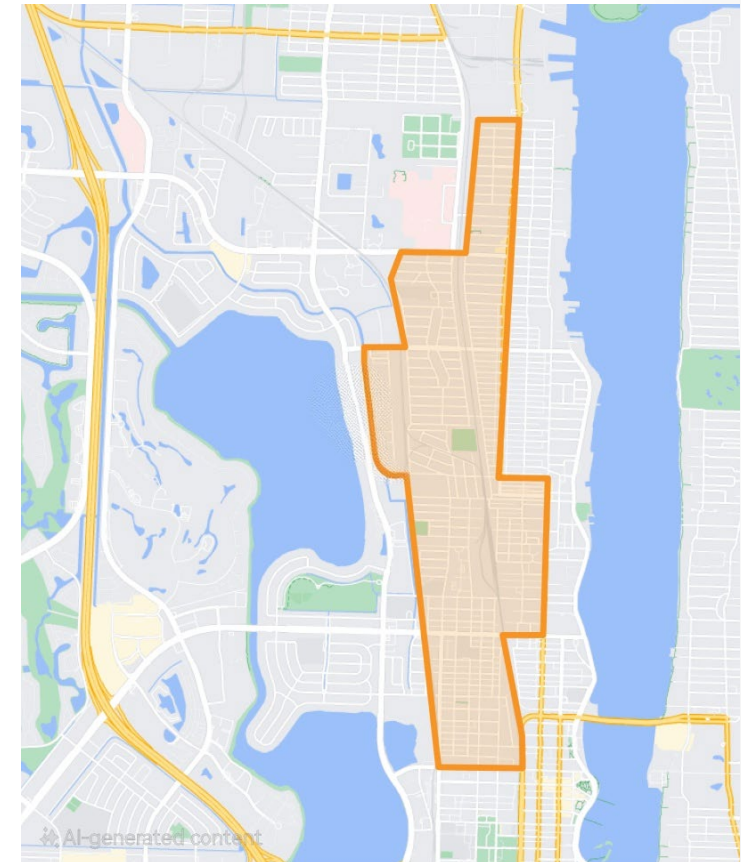
CHA providing navigation assistance

RBHI Impact



HCSEF in West Palm Beach

- Stronger Communities Initiative (SCI)
 - Funded locally by **Quantum Foundation**
 - Newly-developed community initiative for HCSEF
 - Focuses on SCI communities of West Palm Beach
 - Northwest
 - Coleman Park
 - Pleasant City
 - Northwood Hills
 - Pinewood Park
 - North 45th St
- Strategic focus on providing health **education** and **access** with consideration of social and environmental factors
- Services delivered through HCSEF's Community Health Advocate model



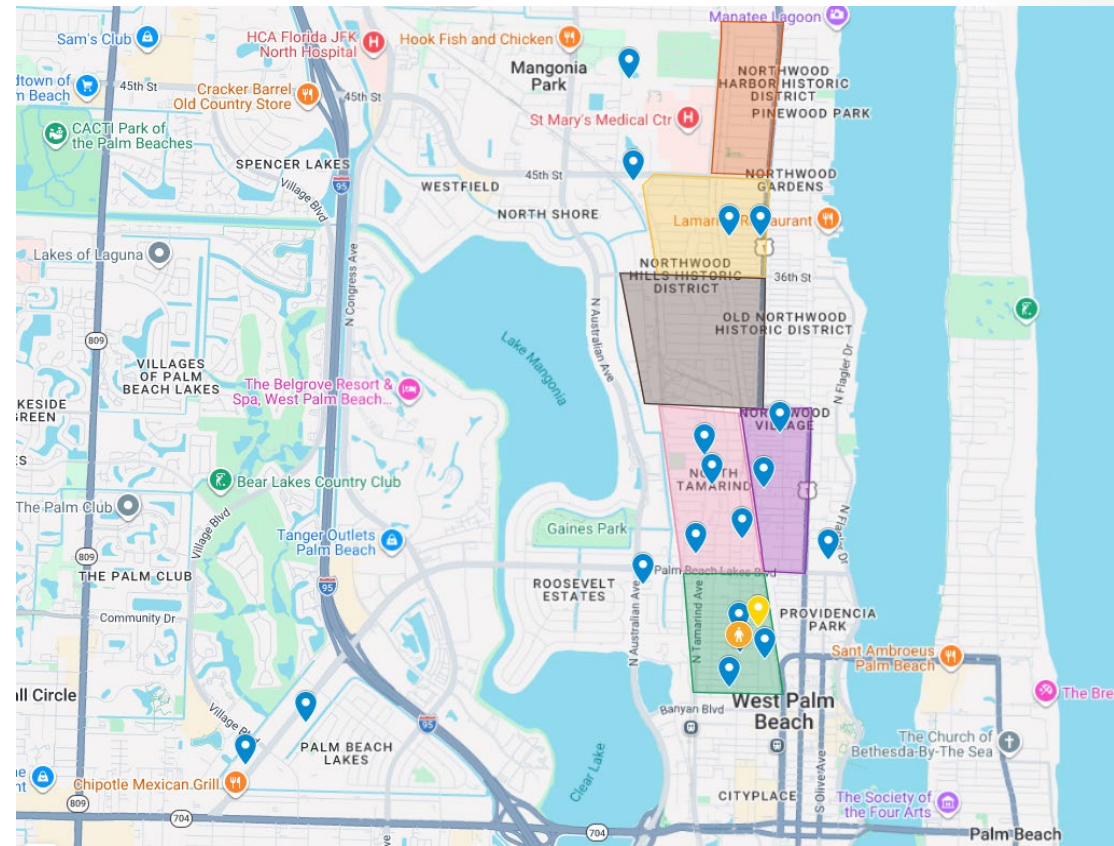
Strengthening Partnerships & Expanding Access to Services

- HCSEF currently has active community partnerships that support collaborative outreach efforts, help referrals, promote available services, and provide opportunities for HCSEF staff to deliver onsite navigation assistance, HIV screenings, educational workshops (in planning/implementing stage), and application support to community members.
- HCSEF continues to build relationships and partnerships within the SCI areas.
- HCSEF teams are onsite at various locations throughout the SCI areas, providing a consistent presence and helping to connect community members with available resources and services.



HCSEF Footprint in SCI Areas

- SCI partners include faith-based organizations, apartment, and clinics:
 - Paul Laurence Dunbar Senior Housing ([Coleman Park](#))
 - Integrated Health Care System | Friendship Health Clinic ([Northwest](#))
 - True Fast Outreach Ministries ([Northwest](#))
 - Esperanza Community Center ([Northwood Hills](#))
 - Coleman Park Community Center ([Coleman Park](#))
 - Pentecostal Church of God in Christ ([Pleasant City](#))



SCI Impact

October 2025 to Present

1,170

Residents in SCI areas
engaged through outreach
activities

114

Residents in SCI areas
received provided access to
health and social services
(SNAP, Medicaid, health
insurance, linkage to medical
care, etc.)

105

Residents in SCI areas
increased health-related
knowledge & awareness of
services

92

Residents in SCI areas
received HIV tests and
integrated STI screenings

1

Health workshop scheduled

Community & Place-based Initiatives

Contact Information

Nicola Chung, BHS, CCHW

nchung@hcsef.org

561-844-4220 ext. 2600

Contact Information

Andrea Stephenson Royster, MBA, MHS, FACHE
Chief Executive Officer
astephenson@hcsef.org
561-844-4220 ext. 2500

Anil Pandya, MPH
Chief Operating Officer
apandya@hcsef.org
561-844-4220 ext. 2000



**600 Sandtree Drive, Suite 101
Palm Beach Gardens, FL 33403
Phone: 561-844-4220**

Join our mailing list:

